

## **SMS Terms and Conditions**

By opting in to receive SMS (text) messages from Prime Capital Financial (“Company”, “we”, “us”, or “our”), you agree to the following terms and conditions:

### **1. Program Description**

Prime Capital Financial uses SMS messaging to communicate important updates related to your financial account(s), appointment reminders, document notifications, service alerts, and client support messages.

### **2. Consent to Receive Messages**

By submitting your phone number through our contact form, verbally confirming consent, or completing a paper intake form (where applicable), you expressly authorize Prime Capital Financial to send SMS messages to the mobile number you provide. Your consent is not a condition of purchasing any services.

### **3. Message Frequency**

Message frequency may vary depending on your interaction with our team and services. We will not send more than **3 messages per day**, unless related to a specific client-initiated or time-sensitive transaction.

### **4. Message & Data Rates**

Message and data rates may apply based on your mobile carrier plan. Please consult your wireless provider for details.

### **5. Opt-Out**

You may opt out of receiving SMS messages at any time by replying **STOP** to any message. You will receive a confirmation of your opt-out. After opting out, you will no longer receive messages from us unless you opt back in.

### **6. Help**

For help or support, reply **HELP** to any message or contact us directly at **913-491-6226** or **contact@primefinancial.com**.

### **7. Privacy**

We respect your privacy. No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Information shared with service providers is used solely to provide and support our SMS communication.